

1991 Warranty & Service Booklet



STERLING

VEHICLE WARRANTY INFORMATION

V.I.N. _____ **MODEL** _____

WARRANTY START DATE _____ * **MILES** _____ *

SPEEDOMETER CHANGE DATE _____ **MILES** _____

SERVICE CONTRACT Company _____

Effective Date _____ Term: Years _____ Miles _____

* RETAIL DELIVERY DATE OR FIRST USE DATE WHICHEVER IS EARLIER AND ACTUAL MILEAGE ON RETAIL DELIVERY DATE.

The above vehicle has been registered for warranty with the date and mileage as shown.

DEALER REPRESENTATIVE _____ **DATE** _____
Signature

The limited warranties described in this booklet begin on the WARRANTY START DATE identified above. These warranties have been fully explained at the time of delivery.

OWNER _____ **DATE** _____
Signature



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CONTENTS

New Car Limited Warranty	4
Emission Control Systems Defects Warranty	8
Emission Controls Performance Warranty	12
California Emission Control System Limited Warranty	16
Emission Control System Parts List	24
Replacement Parts Limited Warranty	28
Rust Perforation Limited Warranty	30
Service Inspections, Maintenance Schedules and Records	37
Tire Warranty	53

Dear Sterling Owner:

As a member of the authorized Sterling dealer network we are dedicated to providing you with the highest standards in Sales, Service, and Parts to ensure your continuing satisfaction with your Sterling car.

Dealer Signature

Dealer Name: _____ Code _____

Address: _____

Sales Department Phone _____ Hours _____

Service Department Phone _____ Hours _____

Parts Department Phone _____ Hours _____

Sterling Motor Cars desires that owners of Sterling vehicles be satisfied with their purchase. If you experience problems with your vehicle which you feel should be given consideration, discuss the problem with the Service Manager of your Sterling Dealership. If this does not produce satisfactory results, request to speak to the Dealership General Manager or Owner. If satisfactory resolution can still not be reached, request that the Dealership contact the Sterling Motor Cars District Service/Parts Manager to arrange a meeting to discuss the problem.

If problems cannot be resolved to your satisfaction by the dealership and Sterling Motor Car representatives, the BBB Autoline sponsored by the Better Business Bureau, should be contacted. Sterling Motor Cars endorses and supports this organization in complaint arbitration. Contact the local office of this organization for arbitration details.

Your state law may have other more specific requirements. Contact the relevant local state agency and local counsel in order to comply.

If you have any questions regarding warranties on your Sterling, please contact:

Sterling Motor Cars
8953 N.W. 23rd Street
Miami
Florida 33172

Telephone No: (305) 597-6460

Attention: Customer Relations